

Warranty & Powder Coat Maintenance

Warranty

Our hand crafted metal planters carry a 5-year limited warranty on their structure, a 2-year warranty on Super Durables powder coat finish and a 1-year limited warranty on other powder coats.

Our warranty covers any defects in manufacturing that become apparent during the normal use of our product. The warranty does not cover loss due to theft, nor to damage caused by misuse, abuse, modifications, improper storage, or acts of nature. The warranty also does not cover any parts or products that are subject to normal wear and tear.

Green Theory Design Inc. Reserves the right to repair and/or replace with the same product in case of approved warranty claim.

The warranty does not cover any, nor allow for any recovery of incidental or consequential damages such as loss of use, damage to property, or other consequential damage. Green Theory Design Inc. will not accept liability for such damage.

In all cases, reasonableness and fairness should be the prevailing factor.

Powder Coat Maintenance

All powder coated surfaces require proper maintenance at least once per year although we recommend monthly care.

1. Carefully remove any loose surface deposits with a wet sponge - do not scrub hard.
2. Use a soft brush (non-abrasive) and a dilute solution of a mild detergent - do not use solvents. E.g. pH - neutral liquid hand dish-washing detergent in warm water to remove dust, salt and other deposits.
3. Ensure you thoroughly rinse the surfaces with clean fresh water after cleaning to remove all residue or detergent films.